
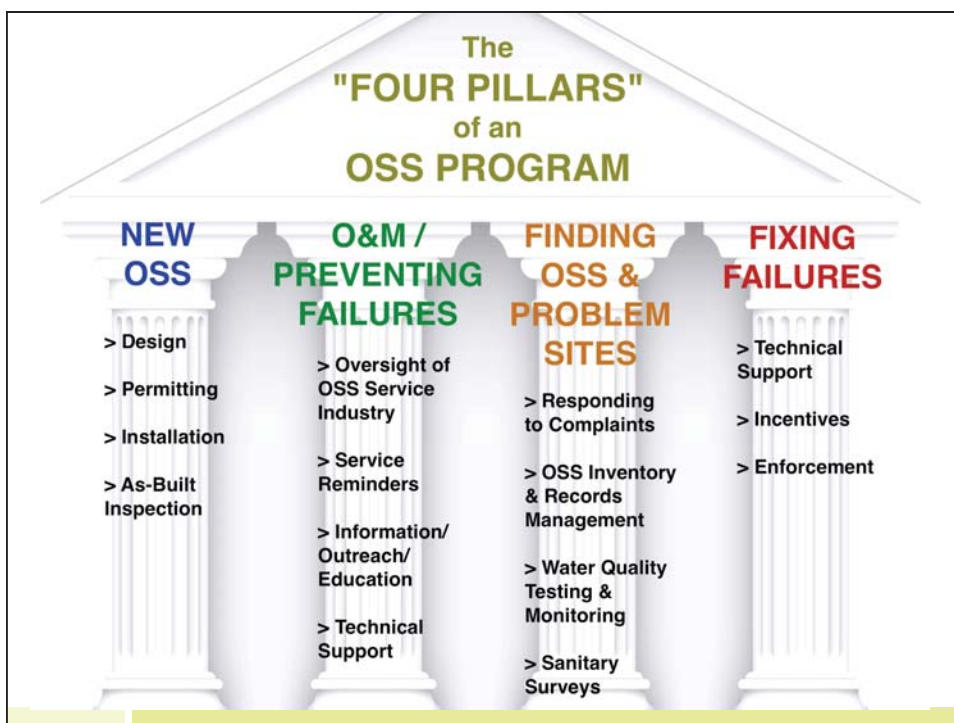


What are the “Four Pillars” of an OSS Program?

How do they help protect Water Quality?





The Four Pillars of an OSS Program



➤ New OSS



➤ O&M – Preventing Failures



➤ Finding OSS & Problem Sites

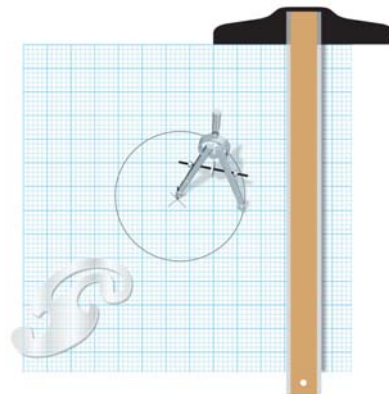


➤ Fixing Failures



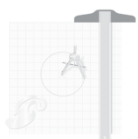
New OSS

- Design
- Permitting
- Installation
- As-Built Inspection



Each of these activities ensures that new systems start out functioning properly.

The Four Pillars of an OSS Program



➤ New OSS



➤ O&M – Preventing Failures



➤ Finding OSS & Problem Sites



➤ Fixing Failures



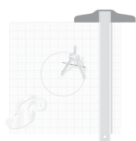
O&M / Preventing Failures

- Oversight of OSS Service Industry
- Service Reminders
- Information/ Outreach/Education
- Technical Support



These actions help prevent failures and pollution, which can reduce costly government actions and limit expensive repairs/replacements by homeowners.

The Four Pillars of an OSS Program



➤ New OSS



➤ O&M – Preventing Failures



➤ Finding OSS & Problem Sites



➤ Fixing Failures



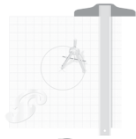
Finding OSS & Problem Sites

- Responding to Complaints
- OSS Inventory & Records Management
- Water Quality Testing & Monitoring
- Sanitary Surveys



These actions help agencies identify where pollution originates, plan what needs to be done and focus work on addressing the causes.

The Four Pillars of an OSS Program



➤ New OSS



➤ O&M – Preventing Failures



➤ Finding OSS & Problem Sites



➤ Fixing Failures



Fixing Failures

- Technical Support
- Incentives
- Enforcement



These actions are aimed at getting problems fixed after the failures happen - when systems weren't operated and maintained properly, or were neglected.

**And now,
the question for the May
Work Group Meeting!**

**How do we prioritize our limited program
resources within and among the Pillars?**



What additional information do you need before the May meeting?

What resources will you need at the May meeting?

Public Health
Seattle & King County 



 **King County**
**Natural Resources and
Parks**



Thank You!